

# VMCE VMCE-A: D&O Questions & Answers

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2018

## How can I get VMCE or VMCE-A: D&O certificate?

1. Sign In or Create your Veeam account - <https://login.veeam.com>
2. Attend the VMCE course, either as a stand-alone course, or as part of a 5 day VMCE + VMCE-A: D&O v1 course. If attending a five-day bundle course (VMCE then VMCE-A: Design & Optimization in a single week), prerequisites will be satisfied
3. Schedule and pass the VMCE test through Pearson VUE test facilities

## How do I reschedule or cancel an exam?

If you wish to reschedule or cancel your exam, you may do this online via your Pearson VUE account or contact the <https://home.pearsonvue.com/veeam/contact/> at least 48 hours prior to your scheduled exam appointment.

**NOTE:** Rescheduling or cancelling less than 48 hours prior to your appointment will result in forfeiting your exam fee.

To cancel or reschedule an exam online follow the steps below:

1. Sign in to your Veeam Account - <https://login.veeam.com>
2. Go to My VMCE certification page
3. Select your desired exam and click "Go to Pearson VUE" which will then automatically sign you into your Pearson VUE account
4. Select either "Cancel" or "Reschedule"

## How do I update personal information on my Pearson Vue account?

For security reasons, profile data need to be updated with the assistance of the certification support team for you. Send an email to your local e-mail support alias located below to update this data. Be sure to include the correct spelling of your name and your VEEAM Candidate ID.

## Need help? Contact us

[VMCE.Support.EMEA@veeam.com](mailto:VMCE.Support.EMEA@veeam.com) (EMEA region)  
[VMCE.Support.NA@veeam.com](mailto:VMCE.Support.NA@veeam.com) (NA region)  
[VMCE.Support.LATAM@veeam.com](mailto:VMCE.Support.LATAM@veeam.com) (LATAM region)  
[VMCE.Support.ANZ@veeam.com](mailto:VMCE.Support.ANZ@veeam.com) (ANZ region)